

Perry Johnson Registrar's **QUALITY POLICY STATEMENT**

Through a strategy of continuous improvement and teamwork, and in accordance with the requirements set forth by the international standards organizations, Perry Johnson Registrars, Inc. is dedicated to differentiating itself as an effective provider of certification services, as well as ensuring that we create value for our customers, industry stakeholders, and employees.

The foundation for achieving our objective is based upon our commitment to provide our clients with the highest level of service to assist with their success in the global marketplace.

PJR understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest, and ensures the objectivity of its management certification activities. PJR further supports a policy of public access and disclosure of information regarding its certification processes and status of certified organizations, and is responsive to complaints about its activities and the activities of its certified clients.

The entire PJR team adheres to the spirit of this quality policy as well as the directives of the Quality Manual and its subordinate documents.

Terry Boboige
President



PJR Worldwide Offices

United States:

Troy, MI: World HQ
Chicago, IL
Dallas, TX
Los Angeles, CA

International:

Fukuoka, Japan
Hiroshima, Japan
Nagoya, Japan
Osaka, Japan
Sapporo, Japan
Sendai, Japan
Tokyo, Japan
Monterrey, Mexico
Caserta, Italy
Bangkok, Thailand
Bangalore, India
Hyderabad, India
Toronto, Canada
Shanghai, China
Horsham, United Kingdom



755 W. Big Beaver, Suite 1340
Troy, Michigan 48084
(800) 800-7910 or (248) 358-3388
www.pjr.com

THE WORLDWIDE NAME FOR QUALITY

BA 9000

A Standard for Body Armor & the needs of Criminal Justice Agencies



*Your partner in
BA 9000 certification*



BA 9000

BA 9000 is the result of a collaborative team assembled by the National Institute of Justice (NIJ) to address the issue of body armor safety and the needs of criminal justice agencies. Not only was the BA 9000 standard developed, the body armor quality management standard, but the collaboration determined that more frequent and extensive as well as environmental testing should be required.

BA 9000, released in October 2016, is an extension of ISO 9001, a popular quality management standard. Manufacturers who wish to become BA 9000 certified must comply with additional requirements beyond ISO 9001 that are specific to ballistics-resistant body armor manufacturing and testing. While this standard is voluntary, it is recommended by the NIJ. The following are some key points:

- Certified organizations must retain documented information for a risk-based product recall process.
- Documented information must be retained defining the stitches and seams used in body armor construction.
- Soft armor panel manufacturers must complete water infiltration testing and construction inspections.
- Testing of raw materials must be performed by an ISO/IEC 17025-accredited laboratory or the test results of non-accredited laboratories used must be validated periodically by an ISO/IEC 17025-accredited laboratory.



Who Needs BA 9000 Certification?

BA 9000 extends to manufacturers of body armor vests for federal, state, local, and tribal law enforcement and corrections bodies. PJR was the first registrar in the world to achieve BA 9000 accreditation through ANAB.



What Benefits Are There To Achieving BA 9000 Certification?

While certification to BA 9000 is not mandated or regulatory, there are some clear benefits. These include:

- Reduced Testing – For manufacturers who are BA 9000 certified, testing frequency can be reduced by half.
- Competitive Advantage – Certification to a standard such as BA 9000 is an indicator of dedication to quality. This can prove an advantage in an industry where quality could be the difference between life and death.

PJR, Your Certification Partner

PJR knows certification. For nearly two decades, we have provided certification services across many standards and across the globe. Here in the US, PJR was the #1 reporting Certification Body in North America in 2015.

While our range of certification services is diverse and our global reach is wide, we're proud of our client-centered customer service.

- Our dedicated Project Managers welcome the opportunity to answer all of your questions as they provide you with a customized certification service plan and pricing – all free of charge.
- Once you select us as your certification partner, we continue to make the experience easier for you by providing a single point of contact for scheduling and any customer service concerns throughout the certification process.
- We offer our client-base free seminars, webinars, in-person training, and informational newsletters on a variety of topics.



**To receive a proposal
for your facility contact us at:**

1-800-800-7910

www.pjr.com